

Repair and Servicing of the Laserliner/Technidea ZipLevels and the Stanley Compulevel for UK customers is now available.

Please refer to the following information:

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### DESIGNED FOR RELIABILITY

**ZipLevel** is a proven technology that has been in use for nearly a decade. It is built to withstand the effects of impact, abrasion, humidity, temperature and sunlight. Estimated service life is from one to three decades, depending on care.

Unlike conventional levels, **ZipLevel** never needs factory calibration. Each time you press its ZERO key you've done the equivalent of factory calibration of a conventional level. **ZipLevel's** CAL key lets you do the equivalent of calibrating the accuracy of a conventional rod.

**ZipLevel** seldom needs service due to breakage or cord damage. **ZipLevel** contains a proprietary hydrostatic liquid and pressurizing gas. Like the air in pneumatic tyres, the proprietary pressurizing gas may diffuse out of the elastomeric cord over a period of time.

If **ZipLevel** needs a gas recharge or in the unlikely event that its tough Cord is cut or punctured, "Cord" will flash on its display.

If **ZipLevel** has not been damaged and is flashing "Cord" it may be possible to temporarily continue use by frequently rechecking your measurements and zero reference for repeatability.

If damaged or if flashing "Cord", **ZipLevel** must be returned to the factory for service.

The factory service includes replacement of the hydrostatic liquid, re-pressurizing the **ZipLevel**, replacement of cord, reference cell or manifold if necessary, recalibration, performance evaluation, thorough cleaning, packing in new packaging and UPS return shipping all included within the service cost.

### WARRANTY

Only the **Laserliner ZipLevel** is supported by the manufacturers' guarantee for a period of 2 years on a full repair or replacement basis.

If found to be faulty, subject to normal use, during the above period, it should be returned at the customer's expense for inspection and report under warranty claim.

Proof of date of purchase will be required.

If the warranty claim is not upheld then a quotation for repair and return costs will be offered.

Prior notification of return must be made to obtain a return reference authorisation.

This guarantee does not affect your statutory rights.

Please note this warranty does not cover the **Stanley Compulevel** or the **Technidia ZipLevel**.

## REPAIR

We can offer a full repair service for the **Laserliner/Technidea ZipLevels** and the **Stanley Compulevel** models.

A quotation for repair and return costs will be sent following receipt of the customers level.

## PRE-RETURN CHECK

Very important. Please avoid returning your **ZipLevel/Compulevel** unnecessarily.

Some units have been returned with a dead battery, or in a function unfamiliar to the customer, or accidentally miscalibrated, or with a normal annunciator flashing.

If your **ZipLevel/Compulevel** is sounding a steady tone with a flashing fraction bar simply press the MARK key for at least two seconds to exit the MARK function.

Alternatively, if the unit was left in unfamiliar function, initialize your unit by pressing the entire top row of keys for at least two seconds and recalibrate.

If still in doubt about the need for service please refer to the Technical Guide.

## RETURN PROCEDURE

Please pack the **ZipLevel/Compulevel** in its original transit carton if possible. Otherwise, wrap your unit in at least one inch of padding and pack into a strong carton.

Please include with the **ZipLevel/Compulevel** your name, postal address, telephone number, email address, a brief description of the problem and any special instructions.

Remember to also add your name and address onto the outside of the package as sender.

The package should be returned at the customer's expense, to:

### The Spot-On Marketing Company

**ZipLevel**  
145 York Way  
London  
N7 9LG

Following receipt, we will acknowledge and advise an approximate delivery date.

## COST

The cost for Servicing is £249.00 + VAT. This includes the return to customer's address.

The cost for Repair will be subject to quotation

## PAYMENT

Pre-payment for Service or Repair is required by credit/debit card, cheque or bank transfer.

## NEW WARRANTY

Laserliner will issue a Calibration Certificate and a new 2-year Warranty following Servicing.



**Laserliner**  
Innovation in Tools



**STANLEY**



**TECHNIDEA**

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